

15 YEAR LIMITED WARRANTY CERTIFICATE

This limited warranty Certificate, properly completed and signed by the original purchaser, will warrant to the original purchaser at the original installation that **Merlin** mesh swimming pool cover, to which this warranty applies, is free from defects in material and workmanship under normal use, service and conditions and only when installation has been correctly made by qualified persons. Within 24 months from factory shipping date, our obligation under this warranty shall be limited to furnishing – at no cost – a replacement for, or at our option, repairing any part or parts, which to our satisfaction prove defective.

After 24 months the customer pays 1/156 for each month or part there of the current retail price of the replacement cover plus a 15% service and handling charge.

We also warrant to the original purchaser, for whom the **Merlin** mesh swimming pool cover is originally installed, that if it shall be disclosed to our satisfaction that the original **Merlin** mesh swimming pool cover fails under normal use, service, conditions, and if such disclosure is made within fifteen years from the original factory shipping date, we will furnish a replacement **Merlin** mesh swimming pool cover of comparable model, to such owner at a percentage of the current retail price of the replacement **Merlin** solid swimming pool cover as follows:

- All repairs or replacements shall be f.o.b. **Merlin Industries, Inc.**'s plant and **Merlin Industries, Inc.** shall not be liable for freight, installation, service or labor costs.
- This warranty is in lieu of any other warranty expressed or implied, and all other obligations or liabilities on our part and we neither assume nor authorize any person to assume for us any other obligation or liability in connection with the sale of this product.
- No warranty is given if the **Merlin** swimming pool cover to which this warranty applies has been subject to misuse, alterations, neglect, abuse, or accident, or if the water level of the pool falls more than 18 inches below the pool top. This warranty shall not remain in effect with the use of a standard or rectangular cover over an odd or irregular pool.

This warranty applies strictly to defects in the cover materials, or defects associated with the manufacturing of the cover.

The following items are NOT covered under warranty:

- Damage caused by animals walking on the cover.
- Fading of any material due to sun or chemical exposure.
- Sharp objects piercing the cover.
- A rectangular cover covering anything but a rectangular pool.

*Abrasion from pool coping or pool deck or from excessive wind moving cover.**
** Also known as "coping wear". Merlin can provide extra padding materials to help prevent this.*



Dura-Mesh Warranty Registration

Dear Pool Owner,
Congratulations! You have chosen the finest pool cover on the market today. We know you will enjoy many years of use with this cover. Your Merlin mesh cover comes with a 15-year manufacturer's warranty which states that your cover, under normal use, is free from defects in material and workmanship. Please register on-line, or fill out the registration information and customer questionnaire below and return both to:

Merlin Industries, Inc. P.O. Box 570, Trenton, NJ 08604

or

Register Online at www.merlinindustries.com

First Name: _____ Last Name: _____

Address: _____ Phone: _____

City: _____ ST: _____ Fax: _____

Zip: _____ E-Mail: _____

Dealer Purchased From: _____

Serial Number: _____ Date of Purchase: _____

CUSTOMER SERVICE QUESTIONNAIRE

Was the order what you expected? _____ Yes _____ No

What was your primary reason for purchasing a Merlin Safety Cover?

Safety Appearance Convenience Economy Other: _____

Did you consider any other covers? (Types / Brands) _____

How satisfied are you with your cover? Very Satisfied Satisfied Not Very Satisfied

If you are not satisfied, why? _____

How would you rate the quality of our safety cover?

10 9 8 7 6 5 4 3 2 1

How would you rate the installation of your cover by your dealer?

10 9 8 7 6 5 4 3 2 1

How would you rate the dealer price?

10 9 8 7 6 5 4 3 2 1

How would you rate the dealers service?

10 9 8 7 6 5 4 3 2 1

What other features or changes to the cover would you like to see?

