

WARRANTY

Aqua Ultraviolet systems are warranted against failure due to defects in materials and/or workmanship during the warranty period. This warranty covers defects occurring under normal use and applies to the original purchaser at retail and may not be transferred. The warranty and remedies set forth herein are conditional upon proper storage, installation, use, maintenance and conformance with the applicable use. It will be based upon Aqua Ultraviolet's discretion as to whether the defects are of manufacturing origin. Any damages due to shipping and handling, packing, or installation are not covered by this warranty.

This warranty does not apply to appearance or accessory items. This warranty does not include damage due to handling, transportation, unpacking, set up, installation, repair or replacement of parts supplied by any other than Aqua Ultraviolet, improper maintenance, incorrect line voltage, modification, or repairs by the purchaser, abuse, misuse, neglect, accident, fire, flood, or other acts of God.

Any oral statements about product made by the seller, the manufacturer, their representatives or any other parties do not constitute warranties and shall not be relied upon by the user and are not part of this contract.

Neither the seller nor the manufacturer shall be liable for any injury, loss or damages, direct, incidental or consequential including but not limited to incidental or consequential damage for lost profits, lost sales, injury, inability to use the product and the user agrees that no other remedy is available.

Before using, the user shall determine the suitability of the product for their intended use and the user shall assume all risk liability whatsoever in connection therewith.

To validate this warranty, mail the enclosed warranty card within 10 days of purchase along with proof of purchase (copy of sales receipt).

Warranty Period:

Housing: Limited lifetime warranty on housing against Ultraviolet degradation.

Complete Unit: One year from the date of purchase or 18 months from manufacturing date.

Limitations:

Warranty does not cover any malfunction from improper installation (we recommend that an authorized dealer or licensed electrician install your system to the specifications outlined in this owners guide).

Warranty only applies to the original end user and is not transferable.

Warranty does not cover repairs done by anyone other than Aqua Ultraviolet.

Warranty is void if system is not plugged into a GFCI (ground fault current interrupter).

Warranty may not be modified by verbal statements by Aqua Ultraviolet, distributors, retailers, their agents or any other party.

Warranty covers the repair or prorated replacement of the Aqua Ultraviolet products. Aqua Ultraviolet denies all liability for any other loss including but not limited to loss of equipment, income, livestock or personal injury.

There is no warranty on the Quartz Sleeve.

There is no warranty on broken lamps. Lamps are prorated by usage.

Warranty is voided by the following:

Use of anything other than Genuine Aqua Ultraviolet parts.

Product labels defaced or removed.

Housing has been painted.

Product is improperly installed or maintained by user or agent.

Product abused, misused or damaged by user or their agent.

Product damage caused by electrical surges, electrical spikes, electrical brown outs or improper voltage.

Electrical cord has been cut.

WARRANTY CONTINUED:

Any implied warranty granted under state law including warranties of merchantability or fitness for a particular purpose are limited to one year from the date of purchase or 18 months from the date of manufacture or as otherwise stated in the above warranty. Aqua Ultraviolet is not responsible for direct, indirect, incidental or consequential damages. Some states do not allow limitations on how long an implied warranty lasts and/or does not allow the exclusions or limitations of incidental damages so the above limitation and exclusion may not apply to you. This warranty gives you special legal rights and you may also have other rights that vary from state to state.

Warranty Returns or Repair Returns:

Please call Aqua Ultraviolet at (800) 454-2725 for a "Return Merchandise Authorization" number (RMA). You must have a valid RMA from an Aqua Ultraviolet customer service representative before sending any product in for warranty or repair. Please have your serial number, date of purchase and product type available when calling for an RMA number.

All warranty returns or repair returns must come freight prepaid with an RMA number outside clearly marked on the box. All other returns will be refused. Aqua Ultraviolet will not be liable for any shipping cost to return warranty or repair items. Include a note in the box with your RMA number, name, address, daytime phone number and brief description of the reason for return or repair.

Be sure to return product in the same packing or similar packing and insure the package (we recommend sending it UPS). If you do not have or can't locate proper packaging, please call our customer service department and we will be more than happy to send you packaging for a minimal charge.

Aqua Ultraviolet shall not be responsible for damage or loss done by the shipper. Nor shall Aqua Ultraviolet be responsible for merchandise that arrives damaged due to improper packaging. All claims for loss and damage must be filed by the customer with the shipper.

If unit is found to be out of warranty we will contact you with the cost of repair. Your authorization is required prior to making any repairs.

THIS SECTION CAN BE USED FOR NOTES: