

# 25 YEAR

## PRORATED LIMITED WARRANTY

IMPORTANT! Misuse of your pool may result in crippling injury and/or other dangers to life and health. Do not Dive or Jump! Do not use slides, diving boards, or any other platform or object which can be used for improper pool entry! Use only an above-ground swimming pool ladder to enter or exit your pool. It is your responsibility to secure your pool against unauthorized, unsupervised or unintentional entry. Always obey all safety rules. Remember, pool safety is everybody's responsibility.

### ORIGINAL EQUIPMENT LINER TERMS & CONDITIONS

To validate this limited warranty, fill out the required information on the reverse side of this warranty card and retain this card with sales slip and/or proof of purchase.

1. Hll (the manufacturer) is the warrantor of this product.  
Mailing Address: Customer Service:  
315 North Sebastian  
West Helena, AR 72390  
(870)572-3466
2. This warranty is extended to the original purchaser (consumer) only.
3. This warranty covers a Hll portable swimming pool liner only. Wall and frame components of the pool have a separate warranty.
4. Hll prorates their liner in two separate areas: first, those defects which are caused by an open seam (a location where two materials should be joined together but are not) and secondly, any other defects in a liner that are confirmed by a dealer representative and/or Hll. The prorated amount is based from date of purchase and if reported to dealer or Hll, the liner will be replaced or repaired using this proration rate. If a determination of defect cannot be made by the local dealer (purchaser may be required to bring the liner to the dealer's store for inspection) the purchaser must (after receiving prior authorization from Hll's Customer Service Department) at his expense, carefully clean, package, and send the liner to Hll. If, at the sole discretion of Hll, there is a manufacturing defect, the liner will be replaced or repaired at Hll's option, and the applicable freight will be reimbursed in the first year only.
5. LIFETIME LINER SEAM WARRANTY. This lifetime warranty covers the seams of the liner against any and all manufacturing defects for the life of the liner.  
Other Liner Defects Proration schedule. This Hll warranty prorates the liner cost over a twenty-five (25) year period. For the next twenty-two (22) years, a liner found to be defective will be replaced at a prorated cost equal to the following percentages of the then existing manufacturer's suggested retail liner prices.\*\*

The percentages below are paid by the consumer and apply at the beginning of the year listed:

First Year	0%	Sixth thru	
Second Year	0%	Tenth Year	65%
Third Year	0%	Eleventh Year thru	
Fourth Year	55%	Fifteenth Year	70%
Fifth Year	60%	Sixteenth Year thru	
		Twenty-fifth Year	75%

Freight Collect. Cashiers check or money order required prior to shipment from Hll.

\*\*Retailers will from time to time offer liners for sale at prices less than the manufacturer's suggested retail price; therefore, the purchaser should check with their local dealer to assure the lowest possible replacement cost.

6. If a suspected factory defect is encountered, the purchaser must be willing to return this liner to the dealer location for inspection and must bear the expense involved in this requirement. If (as stated in Item 4) the dealer cannot determine whether the problem is, in fact, a factory defect, then the purchaser must bear the expense of cleaning, packaging, and shipping the liner to Hll's plant for inspection and determination.
7. No incidental, consequential, or other damages will be paid. Failure of the purchaser to allow the dealer and/or manufacturer to inspect the product claimed defective (at dealer's and/or manufacturer's business location), shall render the warranties made hereunder null and void.

Hll is not responsible for any cost of re-installation including but not limited to, labor, water replacement or chemical loss due to any manufacturing defect.

The liner can be damaged, torn, or punctured due to improper handling. In such case the manufacturer is not responsible, and the purchaser is urged to carefully observe and follow cautions in the installation manual in order to avoid inadvertent liner damage. Should the liner incur minor damage, the purchaser may repair it with the repair kit provided with the liner. When the liner is placed into position, visually inspect the seams and general vinyl area to assure that the liner is free of defect. Discovery of a defect before water has been added will be to the purchaser's advantage. Hll cannot be responsible for damage to the liner caused by the purchaser or the installer.

This warranty is null and void if the design of this product is altered in any way. (Thus, the product must be assembled according to the factory directions and no changes made in any of the parts.)

All commitments by dealer and manufacturer shall be declared null and void if the purchaser fails to comply with instructions pertaining to care, and maintenance as outlined in detail in the Hll "Safety First Pool Use Handbook", as well as full compliance with all safety instructions, including the placement of all signs and decals included with the product.

Hll is in no way affiliated with any professional pool installer. Therefore, Hll can assume no responsibility for errors in installation by the homeowner or said professional installer. If you have the pool installed by others, please supervise to be sure they comply with proper installation techniques as shown.

Hll is not involved in or responsible for pool installations. UNDER NO CONDITIONS WILL Hll BE RESPONSIBLE FOR THE COST OF LABOR AND/OR WATER OR CHEMICAL LOSS OR ANY DAMAGES THAT MAY OCCUR THEREFROM. Customer must be satisfied with completed installation, whether professionally or self-installed, before proceeding with additional landscaping.

If customer decides to drain water from the pool for any reason, customer must leave at least one foot (12") of water, measured from ground level up the metal side wall, in the pool. Failure to comply with these warnings may void this warranty.

Warranty claims resulting from failure to stop leaking from the skimmer gasket or return fitting gasket are not covered under this warranty.

This factory warranty does not cover: ice damage to the liner; damage to the liner from plant or animal; damage resulting from customer's failure to comply with pool chemical manufacturer's instructions; puncturing or trimming the liner for any reason (this includes incorrect cutting of the liner for "through-wall skimming", filtering or main drain) damage to the liner from failure of the pool supporting system (other than what is covered by

Hll wall and frame components warranty); damage or destruction to life or property that is directly or indirectly incurred through the use or existence of this product. Failure to repair a leak may void this warranty.

This warranty does not cover normal fading of color, or microbiological staining. All colored vinyl products subjected to direct rays of sun, may fade in time. Such fading, or microbiological staining, does not qualify as a material defect. Staining or fading does not affect the ability of the vinyl to perform its intended function.

Irregularities in printing, fading, surface staining, notable changes to or fading of decorative print, improper cleaning and border alignment are not covered by warranty. Dry rot, discoloration, bacteria and fungus stains are not warranty issues and are not covered by warranty.

8. To obtain performance under this warranty, the purchaser should first contact the dealer from whom the product was purchased. The dealer is authorized to correct legitimate factory defects; however, he also is charged with the responsibility of determining beyond a reasonable doubt that the defect was one created by the manufacturer. It is the intent that all warranted defects be corrected by the dealer.

9. In the event that the purchaser and the dealer cannot reach a satisfactory agreement, the purchaser should contact Hll's Customer Service Department (shown in Item 1 of this warranty). At that point, Hll will work directly with the purchaser and/or field sales representative to ascertain the facts and to make a determination as to the factory's position in relation to the product problem.
10. This warranty gives specific legal rights; the purchaser also has implied warranty rights. In the event of a problem with warranty service or performance, the purchaser may go to a small claims court, a state court, or a federal district court.
11. Hll maintains normal business hours between 8:00 a.m. and 5:00 p.m. Monday through Friday (based on Central Std. time). Retail establishments selling Hll products are authorized by the factory to correct factory defects during their normal working hours.
12. The intent of this warranty is to correct a factory defect as expeditiously as possible. Most dealers attempt to maintain a parts inventory from which to take immediate corrective action if necessary. In the event the dealer does not have a specific part, the factory will make every effort to ship the part or parts by common carrier within five working days or less after receiving the order. (Due to the seasonal nature of this business, Acts of God, strikes, or other uncontrollable problems, the shipping date could be delayed.)
13. As stated before, this warranty covers the portable pool liner only. The wall and frame components of the pool carry a separate warranty. Record warranty registration information below. Retain this warranty with sales slip and/or proof of purchase.

Hll (the manufacturer) expressly reserves the right to change or modify the design and construction of any product in due course of our manufacturing procedures, without incurring any obligation or liability to furnish or install such changes or modifications of products previously or subsequently sold.

Terms of sale of our warranty exclude liability for willful carelessness.

Date Purchased \_\_\_\_\_ Price \$ \_\_\_\_\_

Date Installed \_\_\_\_\_ Pool Model No. \_\_\_\_\_

Liner Model No. \_\_\_\_\_ Replacement? \_\_\_\_\_

Store Name & Address:

\_\_\_\_\_

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Hll  
315 No. Sebastian St.  
West Helena, AR 72390  
(870) 572-3466

RETAIN THIS WARRANTY

